

## Discrimination is Against the Law

UBMD Family Medicine complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. UBMD Family Medicine does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

UBMD Family Medicine:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact Brittany Tilleli.

If you believe that UBMD Family Medicine has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Brittany Tilleli, Director of Clinical Operations, 850 Hopkins Rd Williamsville 14221, (716) 688-9641 phone, (716) 932-7465 fax, [btilleli@buffalo.edu](mailto:btilleli@buffalo.edu). You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Brittany Tilleli is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)  
Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al Conventus site 1-716-550-8361, Amherst site 1-716-688-9641, Sheridan site 1-716-835-9800

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 Conventus site 1-716-550-8361, Amherst site 1-716-688-9641, Sheridan site 1-716-835-9800

**ВНИМАНИЕ:** Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните Conventus site 1-716-550-8361, Amherst site 1-716-688-9641, Sheridan site 1-716-835-9800

**ATANSYON:** Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele Conventus site 1-716-550-8361, Amherst site 1-716-688-9641, Sheridan site 1-716-835-9800

**주의:** 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. Conventus site 1-716-550-8361, Amherst site 1-716-688-9641, Sheridan site 1-716-835-9800

**ATTENZIONE:** In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero Conventus site 1-716-550-8361, Amherst site 1-716-688-9641, Sheridan site 1-716-835-9800

**אויפֿמערקזאַם:** אויב איר רעדט אידיש, זענען פארהאן פאר אייך שפראך הילף סערוויסעס פריי פון אפצאל. רופט 1-716-550-8361, Amherst site 1-716-688-9641, Sheridan site 1-716-835-9800

লক্ষ্য করুনঃ যদি আপনি বাংলা, কথা বলতে পারেন, তাহলে নিঃখরচায় ভাষা সহায়তা পরিষেবা উপলব্ধ আছে। ফোন করুন Conventus site 1-716-550-8361, Amherst site 1-716-688-9641, Sheridan site 1-716-835-9800

**UWAGA:** Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer Conventus site 1-716-550-8361, Amherst site 1-716-688-9641, Sheridan site 1-716-835-9800

رقم هاتف الصم (مملوحة-xxx-xxx-xxxx): إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-716-550-8361, Amherst site 1-716-688-9641, Sheridan site 1-716-835-9800

**ATTENTION :** Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le Conventus site 1-716-550-8361, Amherst site 1-716-688-9641, Sheridan site 1-716-835-9800

Conventus site 1-716-550-8361, Amherst site 1-716-688-9641, Sheridan site 1-716-835-9800 - خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔ کال کریں 1-716-550-8361, Amherst site 1-716-688-9641, Sheridan site 1-716-835-9800

**PAUNAWA:** Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa Conventus site 1-716-550-8361, Amherst site 1-716-688-9641, Sheridan site 1-716-835-9800

**ΠΡΟΣΟΧΗ:** Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν. Καλέστε Conventus site 1-716-550-8361, Amherst site 1-716-688-9641, Sheridan site 1-716-835-9800

**KUJDES:** Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë. Telefononi në Conventus site 1-716-550-8361, Amherst site 1-716-688-9641, Sheridan site 1-716-835-9800